



Put an Experienced Staffing Partner on Your Team

NTT DATA Healthcare Staffing Services

Agility is key to survival for most health plans. Often, that means adding key resources at a moment's notice. Having a trusted partner who knows the health plan industry and the specifics of your business can be key to finding the talent you need when you need it.

The NTT DATA Healthcare Staffing Services team approaches every engagement as an opportunity to build a lasting relationship. We want to get to know you and your business so that we are ready at a moment's notice to provide the staff you need.

Regardless of the type of project, organizational size or start-up time frame, we can provide staff with the background you need to keep your projects on track. Whether you need to augment your in-house team to address rising workloads or need help with a project, we can quickly supply the talent you need.

We offer:

- Staff augmentation services
- Managed services
- Business process outsourcing
- System conversion support

Quickly deploy experienced staff

Our Healthcare Staffing Services are designed to meet your project and budgetary requirements with professionals who have an average of 5-10 years of experience. And because we maintain a database of the most experienced business process and technical personnel in the country, we can have a team deployed and onsite soon after a contract is executed.

Benefits:

- Work with a partner who knows your needs
- Get staff with the specialized knowledge you need
- Choose from flexible options to meet your budget and time lines
- Add or subtract staff quickly to meet changing workloads

Cost-effective solutions to meet your unique needs

With cost-effective solutions and industry-proven best practices, NTT DATA has the breadth and depth of experience to help you optimize operational performance and drive bottom-line results. While our staffing solutions focus on addressing immediate needs, the outcomes are sustainable and the results are measurable. To provide greater flexibility and work within overhead constraints, NTT DATA offers onsite, home processing and remote service center solutions for all levels of claims processing, auditing and customer service functions, including:

- Customer service staffing and management
- Front-end processing and data entry
- Eligibility and enrollment administration
- Claims processing and adjustments
- Pending management claims adjustments
- Insurance verification
- User acceptance testing
- Business analysts
- Project management
- Configuration services
- Certified coders
- Quality assurance claims audit and consulting services for objective operational review

Our processing specialists are trained in many claims systems including:

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| • AMISYS | • ikaSystems | • QNXT |
| • Eldorado | • ITS | • RIMS |
| • EPIC | • LuminX | • Tapestry |
| • EZ-CAP | • MCS | • VBA |
| • Facets | • Monument | • Xcelys™ |
| • FISS | • NASCO | • HealthEdge |
| • GBAS | • PowerMHS | • HealthRules |
| • Genelco | • QicLink | |

For more information about any of our service offerings, please contact Anna Mathy, Anna.Mathy@nttdata.com or 414.248.6419

Team up with
NTT DATA to get
the staff you need,
when you need them.

The right resources at the right time

With our flexible staffing solution options, we can ramp up or down resources for as long as you need them to meet changing project and budgetary demands. We can also provide specialized skill sets to augment the knowledge base of your existing staff.

We find the right people at the right time and deploy them quickly. Whether it's a short- or long-term assignment, Healthcare Staffing Services has the resource solution you need.

Our staffing services offer:

- A comprehensive networking database of more than 60,000 qualified candidates
- More than 40 years of experience providing claims professionals to the healthcare industry
- End-to-end business process and technology experience across health plans organizations

Visit nttdataservices.com to learn more.

NTT DATA Services partners with clients to navigate and simplify the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. As the largest division of NTT DATA, a top 10 global business and IT services provider, we combine deep industry expertise with a comprehensive portfolio of consulting, application, infrastructure and business process services.

NTT DATA
Trusted Global Innovator