NTT DATA

Gain Efficiency and Reduce Operational, Financial and Environmental Waste

NTT DATA Reverse Logistics Consulting Services

Benefits:

- Streamlined and efficient returns operation with optimized resource yields, increased operating margins and reduced average unit cost of returns
- New revenue streams through re-commerce solutions, spare parts management and supply chain-as-a-service offerings
- Automated and real-time decision-making with transparency across the circular value chain

What happens when your company receives a record level of returns, putting a strain on an already stressed supply chain? Customers expect a seamless returns experience — no matter the situation or time of year. They're also increasingly environmentally conscious and want to do business with companies that focus on sustainability and reducing waste through eco-friendly packaging, product recycling and green transportation. To keep up, you need an effective reverse logistics strategy.

NTT DATA Reverse Logistics Consulting Services can help you identify and develop the technologies and processes needed to close the circular loop within the supply chain and, most importantly, deliver an exceptional customer experience that builds loyalty and repeat business. We work with you to accelerate your organization's supply chain goals and objectives through the design, development and implementation of nimble, end-to-end digital supply chain solutions, tailored to dynamic market needs.

Our consultants focus on delivering innovation and sustainability customized for your organization's unique reverse logistics requirements. Depending on your needs, this may include:

- Reverse supply chain network design
- Digital re-commerce solutions selection
- Spare parts management and sales
- Returns experience design
- End-to-end data visibility and analytics

Contact kimberly.mckinley@nttdata.com for more information.

NTT DATA
Trusted Global Innovator