Meet Claims Denial Challenges Head-On With Artificial Intelligence (AI)

Did You Know?

Approximately $262 billion in healthcare claims were initially denied in 2016 — an estimated 9% of charges.*


Traditional Denial Management Process involves manual:
- Identification of root cause of denials
- Correction of claims
- Follow up with Insurance Companies

This can lead to:
- Delay in processing time
- Loss of revenue from the error-prone, labor-intensive process
- Loss of productivity due to manual resolution of accounts

NTT DATA Denial Management AI Platform ensures fast and problem-free reimbursement

Intelligent platform that actively learns, constantly adapting and evolving — far beyond human thinking and capabilities

Advanced perception, forecasting and predictive analysis using the dynamic computational intelligence framework

NTT DATA Denial Management AI Platform can:
- Analyze data at various stages
- Pinpoint the root cause of the denied claim
- Provide analysis of impacted by the denials
- Determine the highest denial rate
- Submit claims on time
- Efficient turnaround time and collection
- Check claims in real time to verify patient diagnosis and medical codes and ensure compliance
- Automatically set an alert for events
- Integrate seamlessly with your existing software
- Makes contextual prescriptive suggestions and actions
- Work as a Personal Cognitive Assistant (PCA) to validate the claims data

Client success story:
With help from our platform, an U.S.-based healthcare company was able to prevent approximately $5.4 million in denials annually.

Results include:
- Improved efficiency of claim agents so they can review more claims annually
- Increased cash collections and reimbursements by 6%
- Increased claim acceptance rate via denial reduction guidance and insights

Visit nttdataservices.com to learn more.

*Patenting of the NTT DATA Denial Management AI Platform is currently in progress.