NTT DATA
Services

Easily Adopt Telehealth With Seamless Data Integration

NTT DATA Telehealth Solutions and Services

Benefits:

- Delight your patients and clinicians with a best-in-class telehealth platform
- Improve your performance with value-based care and risk-based contracts
- Seamlessly integrate telehealth data with existing clinical and business applications
- Get the support you need to ensure stakeholders across your enterprise are involved and invested
- Scale your solution as your enterprise grows

Virtualizing healthcare together

Telehealth is the ability to support clinical health-care at a distance using electronic information and virtual care technology. Patients like the convenience, while payers like the cost savings. Telehealth can also help healthcare organizations meet targets for improving outcomes and population health while lowering costs.

These factors have made telehealth one of the fastest growing modes of patient encounters. In 2013 there were approximately 30 million virtual visits worldwide, and that number is predicted to grow to 90 million visits by 2020, according to a report from IHS.

Despite its popularity, many hospitals and health systems have yet to adopt telehealth, while others use it sparingly. A big barrier to adoption is the difficulty of integrating telehealth data with electronic health records (EHRs), financial systems, and existing technology investments.

A new partnership between NTT DATA and InTouch Health offers an industry-leading virtual care platform combined with seamless integration of data and end-to-end services. Whether you want to connect patients directly to caregivers, provide expert consultations to expand availability of specialty services, or add capabilities such as medical video conferencing, NTT DATA can help.

Our experts provide consultation to help you design the best solution for your needs, and we can help implement, manage and support the platform — seamlessly integrating the platform data with your existing systems. We offer strategy consultation, project management, business analysis, quality assurance and ongoing support. We can also help streamline communications between the technical experts and clinical and business stakeholders to ensure a smooth implementation.

NTT DATA has helped hospitals and health systems across the globe adopt telehealth systems, and we can put that experience to work for you. InTouch Health has developed a best-in-class virtual care platform that enhances communication between clinicians and patients. Our offering includes:

- NTT DATA's ADOPTS methodology, a step-by-step system to ensure your telehealth project succeeds:
  ‹ Assess
  ‹ Design
  ‹ Optimize
  ‹ Prepare
  ‹ Transform
  ‹ Sustain
- InTouch Health's easy-to-use virtual care platform that supports enterprise-wide virtual visits, remote monitoring devices, specialist consults and any telehealth use case
- Consulting on process redesign to ensure full integration of telehealth services with existing workflows
- Patient engagement advisory services to identify friction within existing and new processes and workflows
- Project management
- Data integration and interoperability services for EHRs, practice management systems, kiosks, pharmacy systems, core administration systems, member/ patient portals, context-aware APIs, billing and other business systems
- Implementation services, including:
  ‹ Device management
  ‹ Training
  ‹ User support
- Ongoing consultation to optimize, scale and expand telehealth services across your enterprise
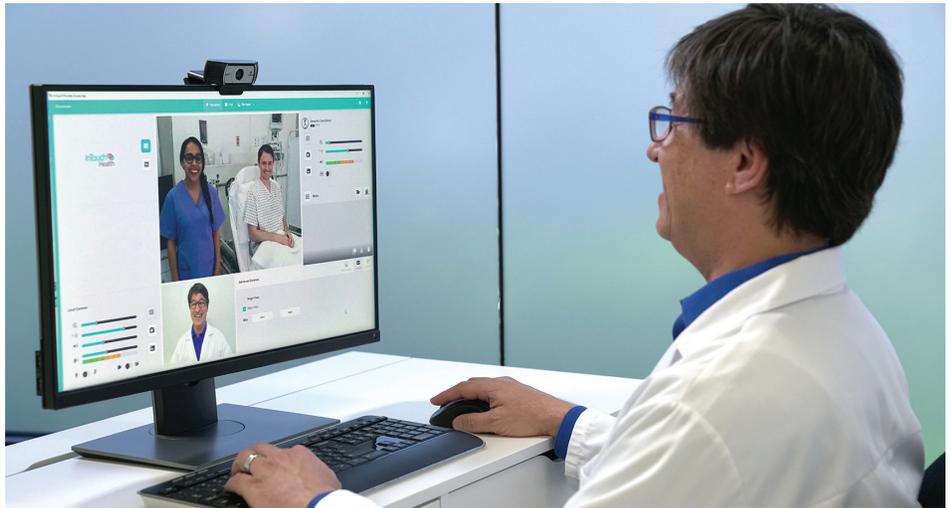
Remote access to specialists.

77% of patients want access to telehealth services.

- Virtual Visits Consumer Choice Survey, 2017
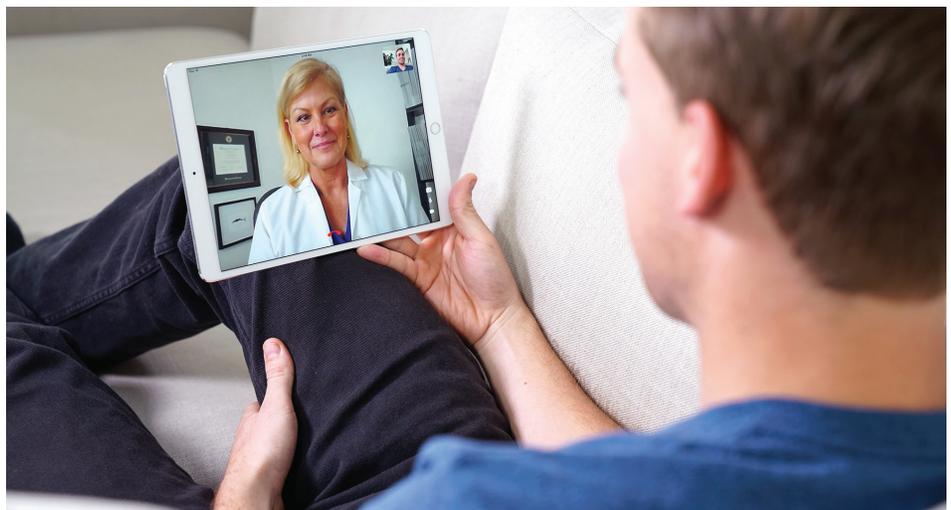
Connect patients directly to caregivers.

* Roeen Roashan. "Telehealth & Remote Patient Monitoring." HIS Technology. November 2016.
https://cdn.ihs.com/www/pdf/Global-status-overview-of-virtual-healthcare.pdf