Maximize the Usage, Performance and Benefits of Your Microsoft Sharepoint Server Deployment

NTT DATA Managed SharePoint Services

Are you getting the most from your SharePoint investment?

Driven by an increased demand for a powerful and integrated collaboration platform, Microsoft® SharePoint® has become one the most utilized tools by enterprises. Deployed either on-premise or in the cloud, SharePoint provides an excellent user experience. However, the continuous development of features and functionalities increases administrative complexity.

Turn to NTT DATA Services to effectively manage large-scale deployments of Microsoft SharePoint Server. Our certified associates provide ongoing administration and engineering support for your Microsoft SharePoint Standard and SharePoint Enterprise platforms. Now you can:

- Enable a powerful and reliable SharePoint Server platform that supports a variety of related applications and services — including overall integration with other on-site or cloud-based Microsoft applications — with minimal to zero downtime

- Support one of the fastest, most powerful search engines designed for documents and content retrieval — based on predefined metadata

- Create and support internal social community environments through documents, content sharing and associated workflows

- Unleash reliable document collaboration through co-authoring, versioning and check-in/check-out capabilities

- Offer flexible anytime, anywhere access from web server platforms, with support for multiple types of end-user devices

- Provide the reliability of document management platforms to facilitate corporate risk management

Use our services to:

- Maximize end-user collaboration and efficiency while reducing costs
- Manage and maintain highly available SharePoint Server deployments with a proactive, focused delivery model
- Benefit from our field-proven delivery methodology to facilitate data and configuration availability and recoverability
- Take advantage of our complete patch and update management to reduce and eliminate risks and vulnerabilities

Let your SharePoint deployment work for you

Our Managed SharePoint Services allow you to increase your collaboration framework and related features, which boosts productivity and cost savings for your organization. Microsoft SharePoint Enterprise Support Services enhance the Standard offering, allowing you to use enterprise search functions such as business intelligence and business services support. This add-on service provides SharePoint Server publishing and presentation capabilities, giving you greater visibility into your critical data.

Tailor our services to suit your needs

Our services are focused on two deployment scenarios:

- **Microsoft SharePoint Standard Support:** This offering provides support for the core features of your Microsoft SharePoint Standard deployment and enables functionalities for document sharing, collaboration, content management and workflows.

- **Microsoft SharePoint Enterprise Support:** Provided as an add-on service, this offering manages your Microsoft SharePoint Enterprise environment and delivers managed services for features such as business intelligence and business services support.

Our approach to Managed SharePoint Services revolves around a tiered delivery model that is aligned with IT Infrastructure Library best practices and methodologies. This enables the delivery of our support services to be mapped accurately to your underlying business requirements. The tiered support structure also allows you to:

- Utilize an optimized delivery model that matches skill sets to appropriate tasks, activities and the level of support you need

- Maximize standardization, automation and orchestration in support of your SharePoint Server deployment

- Increase responsiveness, performance and availability and eliminate service disruptions — while reducing overall support costs

- Eliminate the risk associated with data handling, while maintaining the ease of use, through enhanced and seamless control of document and object storage, data flow and access policies

- Benefit from a flexible SharePoint Server deployment that proactively supports your strategic business projects

NTT DATA helps you enhance the usage of your SharePoint platforms to increase productivity, data availability and insight.

Visit **nttdataservices.com/managedservices** to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.

NTT DATA