



Back Up, Restore and Maintain Access to Your Critical Data

Managed Data Backup Services by NTT DATA

Manage and protect your mission-critical data

Your data storage requirements are growing exponentially, and a scalable, comprehensive solution for data protection and archiving is absolutely necessary in today's marketplace. Implementing and managing a flexible backup infrastructure to meet both your application and compliance requirements can be extremely time consuming and costly.

With Managed Data Backup Services by NTT DATA, your data is secure and guaranteed to be available when you need it. You benefit from 24x7 automated data backup and management support for multi-vendor workstations attached to a local area network, applications, file and print, infrastructure servers, and mid-range and large systems. Our services:

- Continuously assess your data protection requirements, and design and tailor solutions, to effectively manage and transform your data backup infrastructure
- Standardize and streamline procedures and policies, and optimize your underlying hardware and software environment to deliver secure, reliable and cost-effective data protection
- Allow your in-house staff to focus on creating and implementing innovative technology without the distraction of managing your data backup
- Provide 24x7 infrastructure support that enables a comprehensive data backup for your entire computing environment

Key benefits:

- Utilizing IT Infrastructure Library (ITIL)-aligned processes and procedures, our tiered delivery model supports all enterprise-class technologies for data backup — providing you with a highly available and reliable infrastructure
- Our unique data backup management toolset enables business-aligned flexibility of the data backup infrastructure
- As-a-service and pay-per-use models for your infrastructure increase the predictability of the service

Give your business the peace of mind it needs

Our approach to Managed Data Backup Services revolves around a tiered delivery model, utilizing personnel from around the globe or a single location that follows ITIL-aligned methodologies, processes and procedures. This enables the delivery of our support services to be mapped accurately to the underlying business requirements. The tiered support structure also allows you to:

- Benefit from our expert data backup engineering services and specialized skills in supporting and maintaining all major vendor technologies
- Effectively utilize our support staff by matching skill sets to the appropriate task and level of support you need
- Adopt and maximize standardization, automation and orchestration in data backup infrastructure support
- Utilize a virtual service delivery, which is independent of the location, deployment type and environment size
- Establish an architecture function focused on innovation and introduction of emerging technologies that can meet your future business needs

NTT DATA can help you choose and implement a plan tailored to your backup priorities, retention and retrieval goals.

Key functions and benefits of Managed Data Backup Services

Service component	Features and benefits
ITIL-aligned data backup and recovery support services	<ul style="list-style-type: none"> • We take care of the end-to-end, administrative and operational aspects of your data backup infrastructure and focus on creating a continuously adaptable and available data protection delivery function. • Our field-proven collaboration and integration framework and support methodologies ensure your data is protected and available when and where required. • Our proactive delivery model is enhanced by comprehensive best practices and aligned with your environment's specific requirements. It provides continuous and automatic health checks and maintenance of your data protection infrastructure, and ensures its availability and performance in response to existing and future workloads.
Audit and compliance	<ul style="list-style-type: none"> • We support audit reviews by standardizing required documentation and streamlining support processes and procedures. This ensures your environment operates in-line with enterprise guidelines and compliance requirements.
Archival services	<ul style="list-style-type: none"> • To support your litigation readiness and information governance requirements, our services help simplify your data archival processes and technology usage. We enable rapid retention, storage, classification and access to your data and information, all tailored to your business, compliance or evidentiary value requirements. • Utilizing industry-best technologies and customizing them to meet your business needs, we provide intelligent, automatic and cost-effective data management throughout the archival lifecycle.
Performance evaluation and analysis	<ul style="list-style-type: none"> • Focused on in-depth and continuous analysis of your data backup environment, we provide insights into existing and projected capacity consumption. And based on utilization patterns and provisioned demands, we also enable business-aligned forecasts.
Data protection design and architecture, and data protection migration and consolidation planning	<ul style="list-style-type: none"> • Delivered as add-on options, our data backup experts help you with your transformation, consolidation and migration projects. We partner with you to design and deploy new environments, migrate and consolidate the existing infrastructure and provision new services to proactively meet your business needs.

Visit nttdataservices.com/managedservices to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.

