

## Building Digital Experiences to Achieve Business Results

Unified Communications and Collaboration Services by NTT DATA

### Effective and contextual employee conversations for quick and better business results

To succeed in today's fast-paced dynamic business environment, employees need to be able to make quick, informed decisions. One essential requirement for this is seamless, secure connection to the enterprise network — any time, anywhere, from any device. Employees also need to be able to easily find and instantly connect with key business associates and contacts. Unified Communications and Collaboration Services by NTT DATA empowers your employees to do just that and much more. Our services help you build digital experiences that your employees will love to use, increasing productivity and allowing you to achieve your desired business outcomes with ease.

Our comprehensive solution unifies all communications and collaboration platforms and infrastructure to provide mobility, presence and contact capabilities that extend to all devices employees use in their day-to-day work. Primarily based on Microsoft's suite of products, our solution ensures that you make the most use of their features.

This leads to maximum returns from the investments you have made in products such as Skype for Business, SharePoint, Exchange (on premises or in the cloud with Office 365) and OneDrive while minimizing risks to the system. Unified Communications and Collaboration Services provides the ability to start a contextual conversation from within an application, such as Outlook, Word or PowerPoint, changing the way employees work — and saving the time and energy otherwise wasted in setting-up the conversation. Employees can seamlessly move from one form of communication to another during the course of engagement. For example, a contextual conversation can originate from an email via an instant message (IM), then move over to a telephone conversation. You can effortlessly and instantly add as many business associates or colleagues as required for better collaborative decision making with options like conference or video calling. This enables employees to achieve quicker, better results in business interactions.

Effortlessly and instantly add business associates or colleagues to chat or a call for enhanced, collaborative decision making with options like presence, conference or video calling.

Give your employees  
a flexible, mobile  
digital experience that  
allows them to work  
more effectively and  
efficiently — without  
increasing security  
risk to your enterprise



NTT DATA Services helps you plan, design and integrate a communications and collaboration strategy that improves efficiencies across your organization. Our consultants have in-depth knowledge and experience, having developed and implemented unified communications solutions for many clients across various industries around the globe. We can partner with you at any stage of your digital transformation journey and help you achieve a higher state of digital maturity.

### Modernize your communications for a better digital experience

Unified Communications and Collaboration Services uses the following platforms and products to build a better digital experience for your employees:

- Microsoft infrastructure, such as Azure, Active Directory, Exchange, System Center Configuration Manager (SCCM) and Windows Server
- Skype for Business
- SharePoint
- Exchange
- Office 365

### Enhance business outcomes across your organization

Skype for Business provides the familiar user experience of Skype with the security, compliance and control of Lync. Standard features include voice, video, IM, presence, location, contacts and content sharing, along with access via mobile devices and multiple deployment options (cloud, on premises or both). NTT DATA can help modernize your communications platform, regardless of your current system or platform, or the size or type of your organization. With a half-day assessment workshop, our consultants help you explore the best possible topology for your needs and the transition roadmap.

### Build a connected digital workplace

Accessing information on the go is a workplace necessity. With innovations from Office 365, SharePoint Server 2016 makes it easier to store files and collaborate with touch-based capabilities across devices and improved

mobile access to content, people and applications. SharePoint Server 2016 is available on premises or through a hybrid implementation with Office 365. Unified Communications and Collaboration Services helps increase employee productivity and innovation, minimize the need for travel, and reduce operation cycle time with tools for effective information sharing and collaboration — any time and anywhere. Our consultants utilize best practices and proven methods to help you take full advantage of SharePoint's document management and collaboration features, including:

- Websites: intranet, internet, extranet, e-commerce, multilingual
- Communities: social computing, wikis, blogs, enterprise 2.0
- Content: management of documents, records and web content
- Search: people search, enterprise search, FAST search
- Insights: business intelligence
- Composites: business applications, integration with line-of-business applications

### Work anywhere, any time, on any device

NTT DATA can help you analyze, plan and rapidly deliver an Office 365 implementation to meet your business needs. Our best practices and exclusive methodologies can accelerate fast, efficient transformations, whether as a hybrid deployment or fully in the cloud.

### Why NTT DATA?

#### Our offerings

##### Infrastructure

- Upgrade Microsoft infrastructure (Active Directory, Exchange, SCCM, Windows Server)
- Migrate IT environments to the cloud with Azure and related products
- Consolidate infrastructures as a result of mergers, acquisitions and divestitures
- Implement or upgrade Citrix infrastructure, including legacy, XenApp and XenDesktop
- Implement identity management solutions

### Communication

- Design and migrate to Office 365
- Implement, migrate or upgrade Exchange (all versions)
- Migrate mailboxes, PST files and archives
- Migrate from IBM Notes to Microsoft suite of products

### Collaboration

- Design, migrate, integrate and implement VoIP/collaboration solutions, including Skype for Business, SharePoint, Office 365 and next-gen conferencing solutions
- Configure and implement SharePoint
- Provide ongoing support and management of SharePoint environments
- Implement business productivity tools such as portals, search, custom workflows and process automation management solutions

### Our methodology

Using our proven methodology and approach, we evaluate your communications and collaboration requirements to customize a strategy and roadmap that meets your business needs. NTT DATA can partner with you at any stage of your digital transformation journey and help you achieve a higher state of digital maturity.

### Our collaborative approach

- Collaborative: Our consulting experts work closely with you to assess your business needs and design an IT solution. Rapid and predictable: We provide measurable analysis and affordable solutions.
- Solution oriented: We provide recommendations to build, implement, train and support a customized solution for your IT needs.
- Comprehensive: Our solutions combine hardware, software, IT recommendations and services.
- Tried and true: Our solutions are based on the experience gained from client engagements across various industries for small, medium and large organizations.
- Scalable: We have one of the largest Microsoft Flexible Workstyle and unified communications platforms.
- Integrated: We partner with industry leaders to seamlessly blend new solutions with existing technologies.

### Key benefits

Reduce the need for travel, optimize communication and lower IT expenses. NTT DATA can help your employees achieve better business outcomes by:

- Enhancing the speed and quality of communications
- Enabling global scale, security and reliability
- Reducing communications costs by eliminating separate fees for private branch exchange support, web conferencing and long distance
- Gaining expert guidance on migration, integration and management across Microsoft unified communications and collaboration applications, including Skype for Business, Active Directory, SharePoint, Exchange and Office 365



NTT DATA partners with clients at every step in their digital transformation journey.

Visit [nttdataservices.com](http://nttdataservices.com) to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.

**NTT DATA**