

NTT DATA welcomed Dell Services into the family in 2016. Together, we offer one of the industry's most comprehensive services portfolios designed to modernize business and technology to deliver the outcomes that matter most to our clients.

## Manage and Automate the Lifecycle of Your Mobile and Telecom Infrastructure

Telecom Lifecycle Management Services by NTT DATA

**NTT DATA Services**  
formerly Dell Services

### Proactively manage your mobile and telecom lifecycle

With mobile, voice and data communications being a vital organizational component and a leading operational cost, companies face many challenges to proactively manage these resources. Standardize and simplify your organization's telecom lifecycle management process with help from Telecom Lifecycle Management Services by NTT DATA. Our services focus on:

- Streamlining and automating processes
- Providing regular status updates on the product lifecycle
- Offering proactive change notification
- Synchronizing processes related to product transitions

Our services contribute to effective product standardization and management, which, in turn, helps you drive business efficiencies and relieves your management team of the day-to-day tasks involved with lifecycle management. Take advantage of our services to:

- Manage and control the lifecycle of your telecom products and services
- Standardize your telecom-related asset management processes
- Enable and deploy self-service capabilities for your telecom-related services, which are controlled by policies and continuously optimized through audits and service improvements
- Provide decision makers with insights into overall infrastructure assets and assignment
- Help rightsize your resources based on usage, and subsequently eliminate waste
- Effectively manage your inventories, optimize procurement and provisioning, and continuously meet compliance requirements

Our Telecom Lifecycle Management Services provide a complete range of support for fixed and wireless management, specifically focusing on:

- Asset management
- Mobile device management
- Enterprise governance
- Expense and usage management

### Gain control and visibility of your assets

Most organizations are unable to deal with the complexity of their mobile and telecom environments, and strive to get better insight into existing usage patterns and owned assets. Our services provide you the tools and support you need to regain control and visibility into expenses and assets throughout the lifecycle.

### Standardize procurement and empower your end users

Your mobile workforce needs access to self-provisionable tools and capabilities, which are supported by a manageable and standardized set of policies and procedures. Our standardized, rule-based, self-service procurement and order-handling functions take telecom lifecycle management to the next level.

Service component	Features and benefits
Planning and sourcing	Optimize future ordering and delivery of devices/services based on trend analysis and usage patterns.
Inventory management	Centralize the tracking of products, rates and activities.
Procurement and provisioning	Create procurement discipline in support of accurate asset inventories.
Invoice management	Centralize the tracking of products, rates and activities related to invoices, and ensure accurate internal reporting on usage trends and predictability of consumed services.
Audit and assurance	Monitor employees and processes to ensure adherence to company policies.
Usage and rate optimization	Understand usage models and correlate them with business rules and vendors' specifications for better resource utilization and cost reduction.
Expense allocations and accounting	Allocate services and assets to departments and business units based on business rules for chargeback purposes.
Reporting	Provide decision makers with access to management reporting modules, and provide full visibility and analytics into the disparate costs and expenses across devices and service types.

Visit [nttdataservices.com/managedservices](http://nttdataservices.com/managedservices) to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.