

# Drive Results With Innovative, Cost-Efficient Staffing Solutions

Healthcare Staffing Services by NTT DATA


Today, agility is key to survival for most health plans. Projects leading to operational efficiencies require deeply experienced resources. Many times, additional staff is needed to augment these critical initiatives at a moment's notice.

Regardless of the type of project, organizational size or start-up timeframe, NTT DATA Healthcare Staffing Services provide the resources and background to help you navigate operational projects through staff augmentation and project-based solutions. From front-end claims processing to system migration assistance, our highly skilled and experienced team can provide all levels of support.

## **Experience you need for a fast deployment**

Our Healthcare Staffing Services are designed to meet your project and budgetary requirements with professionals who have an average of 5-10 years of experience. And because we maintain a database of the most experienced business process and technical personnel in the country, we can have a team deployed and onsite soon after a contract is executed.

### Key benefits:

- Staff augmentation services
  - Managed services
  - Business process outsourcing
  - System conversion support
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Team up with  
NTT DATA to get the  
staff you need, when  
you need them.

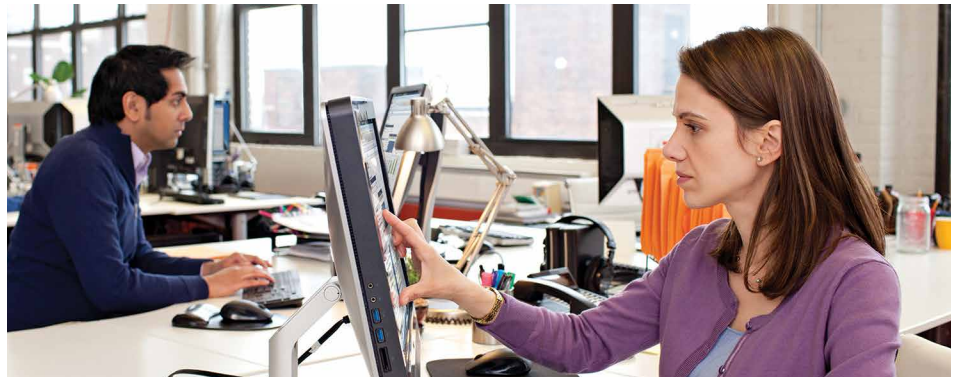
#### The right resources at the right time

With our flexible staffing solution options, we can ramp up or down resources for as long as you need them to meet changing project and budgetary demands. We can also provide specialized skill sets to augment the knowledge base of your existing staff.

We find the right people at the right time and deploy them quickly. Whether it's a short- or long-term assignment, Healthcare Staffing Services has the resource solution you need.

Our staffing services offer:

- A comprehensive networking database of more than 50,000 qualified candidates
- More than 30 years of experience providing professionals to the healthcare industry
- End-to-end business process and technology experience in payer organizations



#### Cost-effective solutions to meet your unique needs

With cost-effective solutions and industry-proven best practices, NTT DATA has the breadth and depth of experience to help you optimize operational performance and drive bottom-line results. While our staffing solutions focus on addressing immediate needs, the outcomes are sustainable and the results are measurable. To provide greater flexibility and work within overhead constraints, NTT DATA offers onsite, home processing and remote service center solutions for all levels of claims processing, auditing and customer service functions, including:

- Customer service staffing and management
- Front-end processing and data entry
- Eligibility and enrollment administration
- Claims processing and adjustments
- Pend management claims adjustments
- Insurance verification
- User acceptance testing
- Business analysts
- Project management
- Configuration services
- Certified coders
- Quality assurance claims audit and consulting services for objective operational review

Our processing specialists are trained in many claims systems including:

- AMISYS
- Eldorado
- EPIC
- EZ-CAP
- Facets
- Fiscal Intermediary Standards System
- GBAS
- Genelco
- HealthEdge
- ikaSystems
- ITS
- LuminX
- MCS
- Monument
- NASCO
- PowerMHS
- QicLink
- QNXT
- RIMS
- Tapestry
- VBA
- Xcelys™

For more information about any of our service offerings, please contact Anna Mathy at [Anna.Mathy@nttdata.com](mailto:Anna.Mathy@nttdata.com) or 262-679-7653.

Visit [nttdataservices.com](http://nttdataservices.com) to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.

**NTT DATA**